**Logie Fast Broadband CiC**

**Q and A on the Fast Broadband Upgrade**.

Present circumstances show the value of reliable high-speed internet access for social, business and leisure purposes. A few questions have been asked about this project and answers are given below.

**Q. What is it?**

A. The Logie Community network will be upgraded to provide a 200Mb connections to houses and businesses.

**Q. Who is going to do this?**A. Logie Fast Broadband CIC (LFB CiC), operating as a volunteer project group, will manage various sub-contractors and do some of the work directly.

**Q. Are the volunteers paid?**
A. No, they will get their reward in heaven.

**Q. What is the time scale for this project?**

A. Progress has been delayed by the Virus outbreak but we hope to start work when conditions permit, i.e. as under the “new normal” rules.

**Q. How will it be funded?**

A. The scheme is funded by the UK Department of Culture Media and Sport, (DCMS). Participants will apply for a DCMS voucher which will meet the cost of their connection and contribute to the network infrastructure costs. There is no cash benefit to participants. The vouchers will be used to pay your supplier which will be LFB CiC.

**Q. How will I apply for a voucher?**

A. The process will be operated on your behalf by LFB CiC.

**Q. What will happen to the existing wireless broadband system?**

A. We hope that everybody will see the benefits of the new system and go for the upgrade. We are reluctant to operate two full systems. We may not be able to connect everybody to the new system, so we will retain as much of the existing wireless system as we deem necessary.

**Q. Will there be a minimum contract period?**A. Yes, one year as now.

**Q. Will the new system work better for streaming to TV?**

A. Yes, it will be much better and work without any buffering.

**Q. What about telephones?**

A. You will be able to use the new system for internet telephony via Sipgate which is much cheaper than BT. For example, Sipgate telephone call rates are approx 1.2 pence per min to UK landline, 10 ppm to UK mobiles, 1.9ppm to USA and 10/20 ppm to Australia. The full tariffs are seen in this link <https://static.sipgate.com/sipgatebasic/download/sipgate-basic-tariffs.pdf>

**Q. Will I need new equipment to use the internet telephony?**

A. You will need to purchase a telephone adaptor (£40) to connect to the house router, but you will be able to use any existing handset. You will be allocated a new telephone number, but you can retain your existing number by paying a small monthly fee to BT. As you will not need to pay the BT line rental, this will be a big saving.

**Q. How will the new network connection enter my property?**

A. We will employ a fully insured contractor for this part of the work.

**Q. Can I keep the BT landline?**

A. Yes, if you wish to continue paying BT for it.

**Q. What will be the service charge for the upgraded system?**

A. We expect to charge circa £30 pm.

**Logie Fast Broadband Community Interest Company.**

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